



## Mandatory Covid-19 PCR Test Certificate for Travel Out of Pakistan

(Supersedes advisory reference MKT/TP/0079/2020 dated Oct 16, 2020)

Valued Travel Partners,

Please be informed that with immediate effect flydubai will accept Covid-19 PCR test results only from authorized labs which are registered at <https://covidsupport.pk>, passengers/travel agents are requested to ensure the respective private & public sector laboratories are registered and updated on the link before conducting the Covid-19 PCR test, effective from 1st February 2021 any PCR test other than the registered laboratories on the link, will not be accepted without any liability to flydubai.

1. Passengers / Travel Agents must check if the respective Lab is registered & updated on the link <https://covidsupport.pk> before conducting the Covid-19 PCR test.
2. Passengers / Travel Agents must ensure the PCR test is conducted from authorized lab so the labs will upload the PCR test certificate on the link by using special access codes. PCR test reports not uploaded on link by the labs shall not be accepted for boarding.
  - Only registered labs on the link <https://covidsupport.pk> are authorized to upload PCR test reports through assigned codes.
3. Passengers must hold the printed copy of the Covid-19 PCR test certificates at check-in, digital copies/SMS/ images in mobile phone will not be accepted.
4. For passengers travelling to KSA, must ensure the approved lab is registered on the link <https://covidsupport.pk> and lab must be able to upload the PCR test certificate.

Passengers / Travel Agents must ensure to check <https://www.flydubai.com/en/plan/covid-19/travel-requirements> if there are any specific travel, testing, or quarantine requirements in the country of your departure, transit or arrival. The requirements might change without prior notice so please make sure to check the latest updates regularly.

Disclaimer: It's the primary responsibility of the passenger to carry all necessary documents including the return air ticket, under no circumstances will flydubai be liable or responsible if passenger is denied by the immigration due to missing or improper documents.



flydubai

Ref: MKT/TP/0005/2021  
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